PURCHASE TERMS AND CONDITIONS

Interpretation
 The following definitions and rules of interpretation apply in this Agreement.
 I.1 Definitions:
 Business Day
 a day other than a Si

a day other than a Saturday, Sunday or public holiday in England, when banks in London are open for business.

The sate meaning given in clause 2.2, these terms and conditions as amended from time to time in accordance with clause 16.8.

The contract between the Customer and the Sunnier for the customer of the contract of the customer. Commencement Date Conditions

Contract the contract between the Customer and the Supplier for the supply of Goods and/or Services in accordance with these Conditions.

Control

Customer Materials

totals 10.6. The contract between the Customer and the Supplier for the supply of Goods and/or Services in accordance with these Conditions. Has the meaning given in section 1124 of the Corporation Tax Act 2010, and the expression change of control shall be construed accordingly. Cyclops Electronics Limited registered in Scotland with company number SC128862. has the meaning set out in clause 5.3.10. all documents, products and materials developed by the Supplier or its agents, contractors and employees as part of or in relation to the Services in any form or media, including drawings, maps, plans, diagrams, designs, pictures, computer programs, data, specifications and reports (including drafts). the goods (or any part of them) set out in the Order. any specification for the Goods, including any related plans and drawings, that is agreed in writing by the Customer and the Supplier, patents, utility models, rights to inventions, copyright and neighbouring and related rights, moral rights, trade marks and service marks, business names and domain names, rights in get-up and trade dress, goodwill and the right to sue for passing off or unfair

Goods Goods Specification

Intellectual Property Rights

moral rights, trade marks and service marks, business names and domain names, rights in get-up and trade dress, goodwill and the right to sue for passing off or unfair competition, rights in designs, rights in computer software, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how and trade secrets), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to taken priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world.

the Customer's business policies listed on the Customer's website as may be updated from time to time.

the Customer's written order for the supply of Goods and/or Services, the services, including any Deliverables, to be provided by the Supplier under the Contract as set out in the Service Specification.

Mandatory Policies

Order Services

the description or specification for Services agreed in writing by the Customer the person or firm from whom the Customer purchases the Goods and/or Sen Service Specification the description or specimication for Services agreed it in this group in the person or firm from whom the Customer purchases the Goods and/or Services.

1.2 Interpretation:
(a) A person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).
(b) A reference to a party includes its personal representatives, successors and permitted assigns.
(c) A reference to a statute or statutory provision is a reference to it as a mended or re-enacted. A reference to a statute or statutory provision includes all subordinate legislation made under that statute or statutory provision includes all subordinate legislation made under that statute or statutory provision includes all subordinate legislation made under that statute or statutory provision includes all subordinate legislation, include, in particular, for example or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.

2. Basis of contract.

2. Basis of contract.

2. The Order constitutes an offer by the Customer to purchase Goods and/or Services from the Supplier in accordance with these Conditions. Service Specification

2.2 The Order shall be deemed to be accepted on the earlier of:

2.2 I the Cyder shall be deemed to be accepted on the dealiner or:
2.2.2 it the Supplier issuing written acceptance of the Order; or
2.2.2 any act by the Supplier consistent with fulfilling the Order,
at which point and on which date the Contract shall come into existence (Commencement Date).
2.3 These Conditions apply to the Contract to the exclusion of any other terms that the Supplier seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.
2.4.All of these Conditions shall apply to the supply of both Goods and Services except where the application to one or the other is

specified.
3. Supply of Goods

3. Supply of Goods
3. The Supplier shall ensure that the Goods shall:
3.1 for Supplier shall ensure that the Goods shall:
3.1.1 correspond with their description and any applicable Goods Specification;
3.1.2 be of satisfactory qualify (within the meaning of the Sale of Goods Act 1979) and fit for any purpose held out by the Supplier or made known to the Supplier by the Customer, expressly or by implication, and in this respect the Customer relies on the Supplier's skill and judgement; 3.1.3 where they are manufactured products, be free from defects in design, materials and workmanship and remain so for 12 months after

delivery; and 3.14 comply with all applicable statutory and regulatory requirements relating to the manufacture, labelling, packaging, storage, handling and delivery of the Goods; and

3.1.4 comply with all applicable statutory and regulatory requirements relating to the manufacture, labelling, packaging, storage, handling and delivery of the Goods; and
3.1.5 in no aspect be counterfielt Goods and be genuine Goods and branded accordingly and appropriately and provided by the manufacturer specified.
3.2 The Supplier shall ensure that at all times it has and maintains all the licences, permissions, authorisations, consents and permits that it needs to carry out its obligations under the Contract in respect of the Goods.
3.3 The Customer may inspect and test the Goods at any time before delivery. The Supplier shall remain fully responsible for the Goods despite any such inspection or testing and any such inspection or testing shall not reduce or otherwise affect the Supplier's obligations under the Contract.

under the Contract.

3.4 If following such inspection or testing the Customer considers that the Goods do not comply or are unlikely to comply with the Supplier's undertakings at clause 3.1, the Customer shall inform the Supplier and the Supplier shall immediately take such remedial action as is

undertaking at clause 3.1, the Customer shall inform the Supplier and the Supplier shall immediately take such remedial action as a sacessary to ensure compliance.

3.5 The Customer may conduct further inspections and tests after the Supplier has carried out its remedial actions and the Customer reserves that right to reject any Goods that, in the reasonable opinion of the Customer, have failed any such inspection or testing.

4.1 Delivery of Goods

4.1 the Supplier shall ensure that:

4.1 the Supplier shall ensure that:

4.1 the Goods are properly packed and secured in such manner as to enable them to reach their destination in good condition;

4.1.2 each delivery of the Goods is accompanied by a delivery note which shows the date of the Order, the Order number (if any), the type and quantity of the Goods are being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and

4.1.3 it states clearly on the delivery note any requirement for the Customer to return any packaging material for the Goods to the Supplier.

4.2 The Supplier shall deliver the Goods.

4.2.1 the Supplier shall deliver the Goods.

4.2.2 to the Customer's premises at Link Business Park, Osbaldwick Link Road, York, Yo10 3JB or such other location as is set out in the Order or as instructed by the Customer before delivery (Deliver) Location; and 4.2.3 during the Customer's normal hours of business on a Business Day, or as instructed by the Customer.

4.3 Delivery of the Goods shall be completed on the completion of unloading of the Goods at the Delivery Location.

4.4.1 delivers less than 95% of the quantity of Goods ordered, the Customer may reject the Goods:

4.4.2 delivers more than 105% of the quantity of Goods ordered, the Customer may reject the Goods:

4.4.1 delivers less than 95% of the quantity of Goods ordered, the Customer may reject the Goods; or the excess Goods and any rejected Goods shall be returnable at the Supplier's risk and expense. If the Supplier delivers more or less than the quantity of Goods ordered, the Customer may at its sole discretion reject the Goods or the excess Goods and any rejected Goods shall be returnable at the Supplier's risk and expense. If the Supplier delivers more or less than the quantity of Goods ordered, and the Customer accepts the delivery, the Supplier shall not deliver the Goods in instalments without the Customer's prior written consent. Where it is agreed that the Goods are delivered by instalments, they may be invoiced and paid for separately. However, failure by the Supplier to deliver any one instalment on time or at all or any defect in an instalment shall entitle the Customer to the remedies set out in clause 6.1.

time or at all or any defect in an instalment shall entitle the Customer to the remedies set out in clause 6.1.
4.6 Title and risk in the Goods shall pass to the Customer on completion of delivery.
5. Supply of Services
5. The Supplier shall from the date set out in the Order and for the duration of the Contract supply the Services to the Customer in accordance with the terms of the Contract.
5.2 The Supplier shall meet any performance dates for the Services specified in the Order or that the Customer notifies to the Supplier and time is of the sesence in relation to any of those performance dates.
5.3 In providing the Services, the Supplier shall:
5.3.1 co-operate with the Customer in all matters relating to the Services, and comply with all instructions of the Customer;
5.3.2 co-operate with the Customer in all matters relating to the Services, and comply with all instructions of the Customer;
5.3.2 perform the Services with the best care, skill and diligence in accordance with best practice in the Supplier's industry, profession or trade;

trade; 5.3.3 use personnel who are suitably skilled and experienced to perform tasks assigned to them, and in sufficient number to ensure that the Supplier's obligations are fulfilled in accordance with the Contract

5.3.3 use personnel who are suitably skilled and experienced to perform tasks assigned to them, and in sufficient number to ensure that the Supplier's obligations are fulfilled in accordance with the Contract; 5.3.4 ensure that the Services and Deliverables will conform with all despriptions and specifications so the the Services Specification, and that the Deliverables shall be if fit or any purpose that the Customer expressly or impliedly makes known to the Supplier; 5.3.5 provide all equipment, tools and vehicles and such other items as are required to provide the Services; 5.3.6 use the best quality goods, materials, standards and techniques, and ensure that the Deliverables, and all goods and materials supplied and used in the Services or transferred to the Customer, will be free from defects in workmanship, installation and design; 5.3.7 obtain and at all times maintain all licences and consents which may be required for the provision of the Services; 5.3.8 comply with all applicable laws, regulations, regulatory policies, guidelines or industry codes which may apply to the provision of the Services and the supplier supplier (regulatory Policies; 5.3.9 observe all health and safety rules and regulations and any other security requirements that apply at only of the customer Materials) in safe custody at its own risk, maintain the Customer Materials in good condition until returned to the Customer, and not dispose or use the Customer Materials other than in accordance with the Customer's written instructions or authorisation; 5.3.11 not do or omit to do anything which may cause the Use provise shall be supplied by the Customer or permission upon which it relies for the customer was and the Supplier acknowledges that the Customer may rely or act on the Services; 5.3.10 comply with any additional obligations as set out in the Service Specification.

5.3.12 comply with any additional obligations as set out in the Service Specification.

6. Oustomer remedies

6. If the Supplier falls to deliver the Goods and/or perform the Services by the applicable date, the Customer shall, without limiting or affecting other rights or remedies available to it, have one or more of the following rights:

6.1.1 to terminate the Contract with immediate effect by giving written notice to the Supplier,

6.1.2 to refuse to accept any subsequent performance of the Services and/or delivery of the Goods which the Supplier attempts to make;

6.1.3 to recover from the Supplier any costs incurred by the Customer in obtaining substitute goods and/or services from a third party;

6.1.4 to require a refund from the Supplier of sums paid in advance for Services that the Supplier has not provided and/or Goods that it has not delivered; and

6.1.5 to claim damages for any additional costs, loss or expenses incurred by the Customer which are in any way attributable to the Supplier's failure to meet such dates.

6.2 If the Goods are not delivered by the applicable date, the Customer may, at its option, claim or deduct 5% of the price of the Goods for each week's delay in delivery by way of liquidated damages, up to a maximum of 5% of the total price of the Goods. If the Customer exercises its rights under this clause 6.2 it shall not be entitled to any of the remedies set out in clause 6.1 in respect of the Goods late delivery.

6.3 If the Supplier has delivered Goods that do not comply with the undertakings set out in clause 3.1, then, without limiting or affecting other rights or remedies available to it, the Customer shall have one or more of the following rights, whether or not it has accepted the Goods:

6.3.1 to terminate the Contract with immediate effect by giving written notice to the Supplier;
6.3.2 to reject the Goods (in whole or in part) whether or not title has passed and to return them to the Supplier at the Supplier's own risk

and expense;
6.3.3 to require the Supplier to repair or replace the rejected Goods, or to provide a full refund of the price of the rejected Goods (if paid);
6.3.4 to refuse to accept any subsequent delivery of the Goods which the Supplier attempts to make;
6.3.5 to recover from the Supplier any expenditure incurred by the Customer in obtaining substitute goods from a third party; and

6.3.6 to claim damages for any additional costs, loss or expenses incurred by the Customer arising from the Supplier's failure to supply Goods in accordance with clause 3.1.
6.4 These Conditions shall extend to any substituted or remedial services and/or repaired or replacement goods supplied by the Supplier.
6.5 The Customer's obligations
7. Customer's obligations

The Customer shall

7.1.1 provide the Supplier with reasonable access at reasonable times to the Customer's premises for the purpose of providing the

7.1.2 provide such necessary information for the provision of the Services as the Supplier may reasonably request.

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Charges and payment
 The price for the Goods.
 The price for the Goods.
 The price of the Goods.
 The charges and carriage of the Goods. No extra charges shall be effective unless agreed in writing and signed by the Customer.
 The charges for the Services shall be set out in the Order, and shall be the full and exclusive remuneration of the Supplier in respect of the performance of the Services. Includes otherwise agreed in writing by the Customer, the charges shall include every cost and expense of the Supplier directly or indirectly incurred in connection with the performance of the Services.
 In respect of the Goods, the Supplier shall invoice the Customer or or at any time after completion of delivery. In respect of Services, the Supplier shall invoice the Customer or or at any time after completion of the Services.
 In consideration of the supply of Goods and/or Services by the Supplier, the Customer shall pay the invoiced amounts within 30 days of the following the control of the Services of the control of the Services of the control of the Services of the supplier of Goods and/or Services by the Supplier, the Customer shall pay the invoiced amounts within 30 days of the full and controlly included such control or the Services.
 In consideration of the supply of Goods and/or Services by the Supplier the Customer shall pay the invoiced amounts within 30 days of the full and controlly included such as a supplier of the Services.
 In the Services of the Services

rate is below 0%.

8.7 The Supplier shall maintain complete and accurate records of the time spent and materials used by the Supplier in providing the Services, and the Supplier shall allow the Customer to inspect such records at all reasonable times on request.

8.8 The Customer may at any time, without notice to the Supplier, set off any liability of the Supplier to the Customer against any liability to the Customer to the Supplier, whether either liability is present or future, liquidated or uniquidated, and whether or not either liability arises under the Contract. If the liabilities to be set off are expressed in different currencies, the Customer may convert either liability at a market rate of exchange for the purpose of set-off. Any exercise by the Customer of its rights under this clause shall not limit or affect any other rights or remedies available to it under the Contract or otherwise.

rights or remedies available to it under the Contract or ormerwise.

9. Intellectual property rights
9.1 All Intellectual Property Rights in or arising out of or in connection with the Services (other than Intellectual Property Rights in any Customer Materials) shall be owned by the Supplier.

9.2 The Supplier grants to the Customer, or shall procure the direct grant to the Customer of, a fully paid-up, worldwide, non-exclusive, royalty-free licence during the term of the Contract to copy and modify the Deliverables (excluding Customer Materials) for the purpose of receiving and using the Services and the Deliverables.

9.3 The Customer shall not sub-license, assign or otherwise transfer the rights granted by clause 9.2.

9.4 The Customer grants the Supplier all up jaid-up, non-exclusive, royalty-free non-transferable licence to copy and modify any materials provided by the Customer to the Supplier for the term of the Contract for the purpose of providing the Services to the Customer.

9.5 All Customer Materials are the exclusive property of the Customer.

10. Indemnity
10.1 The Supplier shall indemnify the Customer against all liabilities, costs, expenses, damages and losses (including but not limited to any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal costs (calculated on a full indemnity basis) and all other reasonable professional costs and expenses) suffered or incurred by the Customer arising out of or in connection with:
10.1.1 any claim made against the Customer for actual or alleged infringement of a third party's intellectual property rights arising out of, or in connection with, the manufacture, supply or use of the Goods, or receipt, use or supply of the Services (excluding the Customer Mattachistic).

Materials);

10.1.2 any claim made against the Customer by a third party for death, personal injury or damage to property arising out of, or in connection with, defects in the Goods, as delivered, or the Deliverables; and
10.1.3 any claim made against the Customer by a third party arising out of or in connection with the supply of the Goods, as delivered, or

10.2 This clause 10 shall survive termination of the Contract.

11. Incurance
During the term of the Contract and for a period of 6 years thereafter, the Supplier shall maintain in force, with a reputable insurance company, professional indemnity insurance, product liability insurance and public liability insurance to cover the liabilities that may arise under or in connection with the Contract, and shall, on the Customer's request, produce both the insurance certificate giving details of cover and the receipt for the current year's premium in respect of each insurance.

12. Confidentiality

12. Confidentiality
2.1 Each party undertakes that it shall not at any time during the Contract and for a period of five years after termination of the Contract, disclose to any person any confidential information concerning the business, affairs, customers, clients or suppliers of the other party, except as permitted by clause 12.2.
12.2 Each party may disclose the other party's confidential information:
12.2.1 to its employees, officers, representatives, subcontractors or advisers who need to know such information for the purposes of carrying out the party's obligations under the Contract. Each party shall ensure that its employees, officers, representatives, subcontractors or advisers to whom it discloses the other party's confidential information must comply with this clause 12; and
12.2.1 as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority.
12.3 Neither party shall use the other party's confidential information for any purpose other than to perform its obligations under the Contract.

12.2.2 as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority.

12.3 Neither party shall use the other party's confidential information for any purpose other than to perform its obligations under the Contract.

13. Termination

13. It without affecting any other right or remedy available to it, the Customer may terminate the Contract:

13.1.1 with immediate effect by giving written notice to the Supplier if:
there is a change of control of the Supplier; or
the Supplier's financial position deteriorates to such an extent that in the Customer's opinion the Supplier's capability to adequately fulfil its
obligations under the Contract has been placed in jeopardy; or
the Supplier commits a breach of clause 5.3.8.

13.2 Without affecting any other right or remedy available to it, either party may terminate the Contract with immediate effect by giving
written notice to the other party commits a material breach of any term of the Contract which breach is irremediable or (if such breach is remediable)
fails to remedy that breach within a period of 7 days after being notified in writing to do so;

13.2.2 the other party takes any step or action in connection with its entering administration, provisional liquidation or any composition or
arrangement with its creditors (other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court,
unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or cassing to carry on business or, if the
step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction; or

13.2.3 the other party suspends, or threatens to suspend, or ceases or threatens to cease to carry on all or a substantial part of its business.

14. Consequences of termination

14. On termination of the Contract, the Supplier shall mmediately deliver to the Customer may enter the Supplier's premises and take possession
of them. U

14.3 Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination or expiry.

14.3 Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination or expiry of the Contract shall remain in full force and effect.

15. Force majeure

15. Force majeure

Neither party shall be in breach of the Contract nor liable for delay in performing, or failure to perform, any of its obligations under it if such delay or failure results from events, circumstances or causes beyond its reasonable control. If the period of delay or non-performance continues for 12 weeks, the party not affected may terminate this Agreement by giving 30 days' written notice to the affected party.

16. General

16. Jesenfal
16.1 Assignment and other dealings.
16.1.1 The Customer may at any time assign, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with all or any of its rights and obligations under the Contract.
16.1.2 The Supplier shall not assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any of its rights and obligations under the Contract without the prior written consent of the Customer.

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16.2 1 Any notice or other communication given to a party under or in connection with the Contract shall be in writing and shall be delivered by hand or by pre-paid first-class post or other next working day delivery service at its registered office (if a company) or its principal place of business (in any other case); or sent by fax to its main fax number or sent by email to the address specified by the Customer or the

by hand or by pre-paid irist-class post or other next working day delivery service at its registered ortice (if a company) or its principal piace or business. (in any other case): or sent by fax to its main fax number or sent by email to the address specified by the Customer or the Supplier.

16.2.2 A notice or other communication shall be deemed to have been received: if delivered by hand, on signature of a delivery receipt or at the time the notice is left at the proper address; if sent by pre-paid first-class post or other next working day delivery service, at 9.00 am on the second Business Day after posting; if sent by fax or email, at the time of transmission, or, if this time falls outside business hours in the place of receipt, when business hours resume. In this clause 16.2.2, business hours means 9.00am to 5.00pm Monday to Friday on a day that is not at public holiday in the place of receipt.

16.2.3 This clause does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any other method of dispute resolution.

16.3 Severance. If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceable or the contract.

16.4 Waiver. A waiver of any right or remedy. I failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall not constitute a waiver of any other right or remedy, nor shall it prevent or restrict any further exercise of that or any other right or remedy, nor shall it prevent or restrict any further exercise of that or any other right or remedy, nor shall it prevent or restrict any further exercise of that or any other right or remedy, nor shall

16.7 Third party rights. 16.7.1 Unless it expres 1999 to enforce any tel 16.7.2 The rights of the

16.7 Third party rights.

16.7 Invited party rights.

16.7 Invited is texpressly states otherwise, the Contract does not give rise to any rights under the Contract (Rights of Third Parties) Act 1999 to enforce any term of the Contract.

16.7 The rights of the parties to rescind or vary the Contract are not subject to the consent of any other person.

16.8 Variation. Except as set out in these Conditions, no variation of the Contract, including the introduction of any additional terms and conditions, shall be effective unless it is agreed in writing and signed by the parties or their authorised representatives.

16.9 Governing law. The Contract, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of England and Wales.

16.10 Arbitration/Jurisdiction. Each party irrevocably agrees (at the option of either party) that either the courts of England and Wales shall have non-exclusive jurisdiction to settle any dispute or claims infinity out of or in connection with the Contract or its subject matter or formation or (at the option of either party) all disputes arising out of or in connection with the

